GUARDiAN
MANAGED SERVICE

Complete Enterprise Managed Service

GUARDiAN: Complete assurance for your Commvault investment. Industry leading, Commvault accredited hands on design, implementation and ongoing support for your data management estate.

Ensure your business critical data is properly protected with our evidence-based best practise design methodologies, structured implementation frameworks, and managed support with Expert Certified Engineers and your GUARDiAN Champion.

As a GUARDiAN Managed Service customer, we ensure that your critical business data is correctly protected and managed, allowing you to focus on with other important business tasks.

COMMVAULT
ELITE
SOLUTION PROVIDER
SERVICE ADVANTAGE +

COMMVAULT
ADVANCED
CASP

COOLSPIRIT™

Your Expert Partner

We understand your business personally and with a wealth of cross-industry experience with Commvault and other infrastructure technologies we can offer a best in class support offering. With the highest level of accreditation from Commvault our support engineers guarantee the correct advice from your first point of contact through day to day operations and to full resolution when things go wrong.

COMMVAULT
ADVANCED
CASP

ITIL®

CYBER ESSENTIALS PLUS

bsi. ISO 9001 Quality Management

bsi. ISO/IEC 27001 Information Security Management

bsi. ISO/IEC 20000-1 Information Technology Service Management

GUARDiAN Champion

As a GUARDiAN customer you will benefit from your GUARDiAN Champion. Your Champion is part of our highly talented pool of Commvault accredited Experts and industry accredited engineers and support personnel. They are with you every step of the way on your technological journey.

"I feel that I have benefited personally from working with all the team at COOLSPIRiT. A very professional team that I would not hesitate to recommend for Commvault support and services."

IT Manager, Global Food Supplier

COOLSPIRiT™

GUARDiAN
MANAGED SERViCE

Service Options

Pay As You Go / Ad Hoc
Project based service for when you most need it.

Complete
24x7x365 managed service for all your operational needs

✓ **Software Configuration**
Benefit from our evidence-based configuration best practice

✓ **Change Requests**
Evolve to protect new services quickly

✓ **Remote Monitoring & Management**
Optimal configuration and operational certainty

✓ **Disk Target**
De-duplication performance and capacity planning

✓ **Tape Target**
Physical media visibility/archive data assurance

✓ **Capacity Planning**
Data forecasting

✓ **Administration**
Standard Operating Procedures

✓ **Data restores**
Initiate data recalls

✓ **Reporting**
Customised, real-time insight