



GLOBAL RELAY ARCHIVE FOR ENTERPRISE ELECTRONIC RECORDS MANAGEMENT SOLUTIONS THAT EMPOWER DIGITAL TRANSFORMATION

Organizations are leveraging new communication platforms and productivity applications at never before seen rates, as cross-departmental collaboration becomes woven into day-to-day operations and a shift to a virtual work setting becomes the new norm. With this comes unprecedented risk as the amount of confidential information shared across these platforms skyrockets and the storage of data becomes more fragmented. Although email remains the dominant form of communication in modern business, the sheer volume and variety of data sources has created a paradigm shift in how we view information governance. Changing policies, regulations, and privacy legislature also means tighter controls and governance over data. Records Managers, IT staff, HR, and Legal teams are scrambling to produce relevant data under tighter timelines, causing bottlenecks in production efforts and increased costs and risk exposure.

We're here to help! As a leader of cloud-based Enterprise Risk Management (ERM) Solutions, Global Relay designs cutting-edge technology that allows organizations to capture and retain 100+ data types, while providing access to built-in tools that enable rapid responsiveness to records requests, investigations and litigation demands, and legal holds – all from a single, unified platform.

CREATIVE SOLUTIONS TO KEY CHALLENGES



DATA CAPTURE AT SCALE

Support for 100+ data types, including email, social media, text messages, Microsoft Teams, Slack, and more – regardless of volume or headcount.



RAPID RESPONSE

Empower non-technical users to retrieve & manage their own data production across all e-communication types in a matter of seconds, not hours or days



AUTOMATION

Remove manual records management risks by automating the capture, retention, and legal hold of all e-communications, regardless of source.



ORGANIZATION-WIDE DATA GOVERNANCE

Break down data silos by creating "ring-fenced" workgroups, allowing various stakeholder groups to interact with data in different ways based on role & entitlement.



DATA MIGRATION

Unify and modernize legacy, disparate technologies into a single, unified archive using Global Relay's data migration services.



INFORMATION SECURITY

SOC-audited data centers, 24/7 monitoring, military-grade encryption, and more – we are experts in information security so you don't have to be.



IMPLEMENTATION

Enable digital transformation through Global Relay's cloud-based Software-as-a-Service solution that requires no hardware or software.



AI & MACHINE LEARNING

Systematically locate relevant records via tools that recognize persistent user commands, distinguish between business/non-business communications, and perform sentiment analysis.



BUSINESS TEXT CAPTURE & RETENTION

Automatically capture, preserve, and manage all 'official business' text messages of employees conducted over their personal or corporate-issued mobile device.

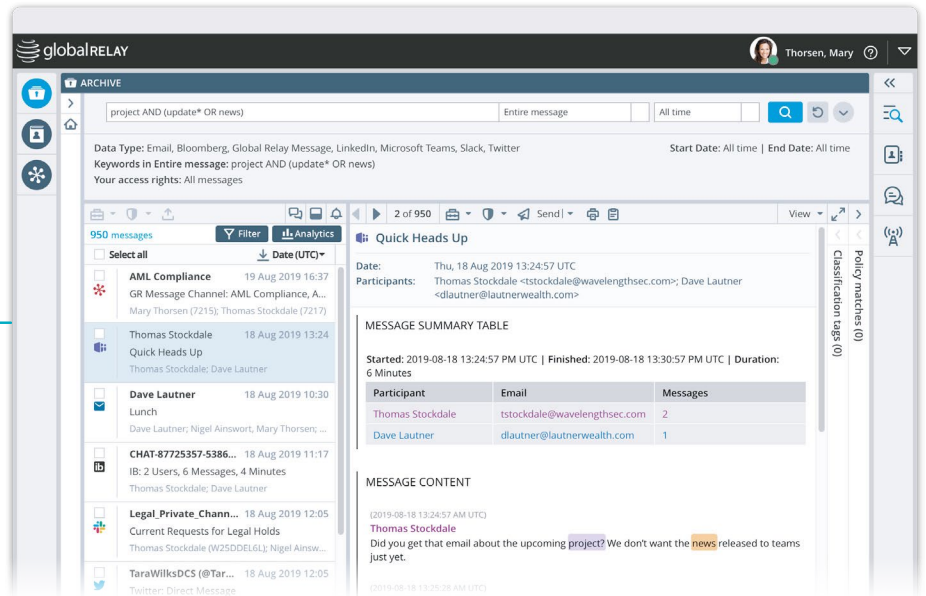
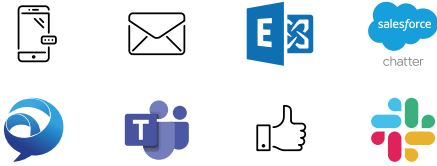


ENTERPRISE INTEGRATION

Seamless integration with Active Directory, Azure, Okta, and Ping removes the need to manage users & groups.



100+ DATA TYPES SUPPORTED



REVEAL NEW INSIGHTS FOR EVERY BUSINESS NEED

INFORMATION TECHNOLOGY

Modernize your technology stack and achieve real ROI by reducing capital expenditures, unifying disparate records management systems, and automating previously cumbersome administrative processes.

eDISCOVERY & LEGAL

Dramatically reduce eDiscovery & legal costs and identify risks in minutes, not days - with unparalleled search performance that can produce results across the entire organization before your coffee's done brewing.

HUMAN RESOURCES

Leverage a robust list of policies, machine learning, and analytics capabilities that can automatically detect negative sentiment, non-business communications, foreign or inappropriate languages, employee misconduct and more.

RECORDS MANAGEMENT

Ditch the paper records and empower digital transformation through the seamless capture, retention, search, and same-day production of e-communications records from a single, unified archive.

MARKETING & COMMUNICATIONS

Harness the power of Facebook, Twitter, LinkedIn, email marketing, and text messaging to maintain vital communication channels with the public, without the fear of losing essential business records.

INFOSEC & AUDIT

It's all about security, quality, and availability. We own and operate our entire technology stack - software, hardware, and primary data center - backed by a 250+ strong development and operations group, including an in-house CSOC.

GLOBAL RELAY: ESSENTIAL BENEFITS

- Unlimited storage in a secure, private cloud
- Assistance with litigation requests, eDiscovery, audits & investigations
- 24x7x365 support via phone, email, and web
- SOC 2 audited / ISO 27001 Certified services and data centers
- Built-in messaging & collaboration platform – [Unified Communications](#)
- Unlimited one-on-one training sessions
- Dedicated customer success representative
- Continuous product upgrades and enhancements